August 2014

Dear Customers:

Greetings from S & S Marine, LLC. We hope that you are enjoying your boating season! Summer has been busy at our waterfront location, 18 Riverside Avenue, Old Saybrook, CT, located on the Connecticut River, just north of the I-95 Bridge. We invite you to visit our new 208 foot dock firsthand, where direct access to the water affords efficiency and convenience for hauling and servicing your vessel. You can also check out videos on our website. Please find the enclosed 2014 Winter Checklist which offers a 10% discount for shrink wrapping and winterization services that are paid in full by October 15th, 2014. In addition, there is a 25% discount for winter storage, booked and paid by August 31st, 2014.

S & S Marine's shop, still located at 128 Essex Road, Old Saybrook, CT offers competitively priced marine parts and products including antifreeze and other winterization necessities. Our administrative office is open Monday through Friday, 8 AM – 5 PM and Saturday mornings, 9 AM to noon. The new on-site ice machine is accessible 24/7 for your convenience.

S & S Marine, LLC continues to offer Yacht Brokerage Services, welcoming the opportunity to sell your yacht through our well networked base of individual boat owners and marinas and listings on Yacht World. We are a **certified yacht paint application center** for **AULGRIP** and continue to offer the **Venture Trailer Line**. Please see our ads in *Soundings* magazine and *Boating World*.

S & S Marine, LLC is fully insured with commercial marine operators' legal liability and workers' compensation/employers' liability insurance. We will be happy to facilitate the working arrangements at the marina/yard where the boat is located. Please give us the opportunity to quote a price for you. We will be at the Newport Boat Show, September 11th - 14th. To find S&S Marine, go to the E Lot land display at the top of Dock S-20.

Thank you for your business.

Sincerely.

Scott S. Sundholm Founder/President S & S Marine, LLC

Customer Satisfaction Is Our #1 Priority





Scan this code for a sample of one of several video messages that was sent to an actual customer to keep them updated during their boat's work in progress...



128 Essex Road Old Saybrook CT 06475 860-388-9112
18 Riverside Ave. Old Saybrook CT 06475 • www.ssmarinect.com

860-388-9112 p - 860-388-9377 f - 888-544-0049 toll free

Outboard Engine(s): *Under:* 100 HP \$175.00 ea.

Gas Engine(s): \$175.00 per engine

PO Box 246 - Old Saybrook, CT 06475 - Satellite Office Fort Lauderdale, FL

Outboard Engine(s): Over 100 HP \$200.00 ea.

Diesel Engine(s): \$220.00 per engine

Price:\$

2014 Winter Service Contract

www.ssmarinect.com

- 1. Please select the services you are interested in.
- 2. Call, fax, or e-mail us with your selections so we can prepare a personalized quote for you with specific pricing for your vessel.
- 3. Then complete the form with the pricing provided from us. Please mail or fax completed form to us with appropriate payment.

 Please Note: Materials will be billed separately once the job is completed (early payment discounts are not available for materials).

Take 10% off services paid in full by October 15th, 2014!!!

WORK REQUESTED: PRESSURE WASHING: Pressure Washing: (Mandatory on All "In Water" Boats to Be Stored. Note: Pressure washing does not \$5.00 per ft. Price:\$ **STORAGE:** ☐ Please Specify Anticipated Date: Note: Additional Fees Will be Added to Boats Left Past April 30th. Price:\$ \$80.00 per ft. Price:\$ \$28.00 per ft. Outside (Boats up to 25' to 30') Yes \$30.00 per ft. Outside (Boats up to 31' to 40') \$32.00 per ft. Price:\$ Outside (Boats up to 41' and Over) Yes No \$33.00 per ft. Price:\$ ☐ Please Specify Anticipated Fall Hauling Date: Note: All Boats Must Provide Copy of Valid Insurance Certificates for Storage No Sub Contractors Allowed On Storage Premises MECHANICAL: Flush Raw Water Cooling System w/-50 Non-Toxic Antifreeze, Add Stabilizer to Fuel, Fog Engine, External Rust Protection. (Outboards – Grease All Fittings) Visual Inspection of Engine and Systems.

Winterize Generator	Yes \$85.00 p Price:\$_	er gen.
Note: Winterizing Does <u>Not</u> Include Spring Tune-Up and Does <u>Not</u> Guarantee Start-	Up.	
Stern Drives(s) 1 or 2 (Check & Repair as Needed) □ Change Oil in Drive(s) 1 or 2 □ Remove and Store Drive(s) 1 or 2 Note: Does Note Include Spring Installation Price to Be Billed Upon Comp	\$100.00	per hr.
Change Outboard Gear Lube Price to Be Billed Upon Comple	\$ 100.00	per hr.
Oil & Filter Change. □ Engine(s) 1 or 2 □ Generator Price to Be Billed Upon Complete	\$ 100.00	per hr.
Transmission Fluid & Filter Change Engine(s) 1 or 2	Yes \$100.00 pletion:\$_	No per hr.
Fuel Filter Change □ Engine(s) 1 or 2 □ Generator Price to Be Billed Upon Comp	\$ 100.00	per hr.
Flush and Fill Cooling System □ Engine(s) 1 or 2 □ Generator Price to Be Billed Upon Comp	\$ 100.00	per hr.
Replace Engine Zincs. □ Engine(s) 1 or 2 □ Generator Price to Be Billed Upon Comp	\$100.00	per hr.
Change Water Pump Impeller □ Engine(s) 1 or 2 □ Generator Price to Be Billed Upon Comp	\$ 100.00	per hr.
Batteries – Disconnect/Storage (Includes Trickle Charging, Re-Installation Not Included Number of Batteries:		.00 ea.
Decommission Water Systems. □ Ice Maker(s)/Refrigeration: □ Fresh Water System: □ Raw Water S	Yes ystem: \$100.00	
Price to Be Billed Upon Com	pletion:\$_	
Decommission Sanitation System(s) 1 or 2 NOTE: System Must Be Pumped Out or There is a \$50.00 Charge for Pump Out Server Specify: Price to Be Billed Upon Comp	vice	
Decommission Air Conditioning System(s)		
SHRINK WRAPPING: (Note: Prices Do Not Include Removal in Spring) Power Boats (includes venting)	Yes \$16.50 per \$20.00 per \$23.00 per	No ft. ft.

Sail Boats (includes venting)					
☐ Mast Out 0'-30':☐ Mast Out 31'-45':	1	☐ Mast I			
☐ Mast Out 31 -43 .		□ Mast II			
	· Quotou	_ 111400 11		Price:\$_	
Shrink Wrap Disposal Fee - MAN	DATORY				.\$50.00
Zipper Door				Yes	No
\Box Sp	ecify Preferred Loc	ation			\$ 45.00
Remove / Store Outriggers (instal	lation separate)			Yes	No
	☐ Specify:				125.00
				Price:\$_	
Remove Enclosure					
	☐ Specify:			Price:\$	\$60.00
				1 псс.ф_	
PROPELLERS:	1/			37	NT.
Propeller Service: (Port or Starbo		Recondition			
	_		Billed Upon Co		-
DETAILING:					
Hull Detailing				Yes	No
			ng Hull		per ft.
				Price:\$_	
□ Wax Hull (35' and Under): \$12	2.00 per ft.	\square W	ax Hull (36' to :		
				Price:\$_	
Super Structure Detailing – e.g. A					
	\Box C	ompounding Super	Structure	\$14.00	
				Price:\$_	
□ Wax S.S. (Express 35' and Ur					
□ Wax S.S. (Bridge 35' and Under □ Wax S.S. (MY 35' and Under			(Bridge 36' to 5'.S. (MY 36' to 5		
wax S.S. (W1 33 and Onder	1). \$10.00 per 1t.	□ wax s	.s. (M1 50 to .	Price:\$_	per it.
Now Forman Online Cl. /	`			•	NT.
New Economy Option Clean/I ☐ Heavy Wash of Hull/Super Stru					No) per ft.
y				Price:\$_	
Clean/Polish Metal				Ves	No
Cican/i onsh wican		□ Aluminum			
		Price to Be	Billed Upon Cor	mpletion:\$_	
Exterior Wash/Dry				Yes	No
y		☐ Bi-Weekly	\square Monthly	\$100.00	per hr.
		Price to Be	Billed Upon Co	mpletion:\$_	
Interior Cleaning				Yes	No
· ·		☐ Bi-Weekly	\square Monthly	\$100.00	per hr.
		Price to Be	Billed Upon Co	mpletion:\$_	
Steam Cleaning Carpets/Upholste	ry			Yes	No
☐ Interior C	arpets \Box Ex				
		Price to Be	Billed Upon Co	mpletion:\$_	
Isinglass/Plastic, Canvas, & Sail C					
☐ Clean/Polish Glass	☐ Clean Fabri		☐ Storage Billed Upon Co		
		THE WEST	onica opon coi	աբւշասու.ֆ_	

GENERAL REPAIRS ***We Work With All Major Insurance Companie	ne***	
Fiberglass/Gelcoat/Paint (Awl-grip/Imron)		Yes No
. ,	Price to Be Billed Upon Co	ompletion:\$
Shipwright/Carpentry		Yes No
□ Specify:		\$110.00 per hr.
1 5	Price to Be Billed Upon Co	ompletion:\$
Boat Restoration & Refit/Structural Repairs		Ves No
•		
= Specify	Price to Be Billed Upon Co	ompletion:\$
Electronics Installations.		
	Price to Be Billed Upon Co	ompletion:\$
Electrical Work		Yes No
_ c _F ,	Price to Be Billed Upon Co	ompletion:\$
Deighteen		V. N.
Brightwork		
□ Clean & Natural □ Clean	Price to Be Billed Upon Co	
Striping & Lettering.		
☐ Paint Boot Top ☐ Change Vinyl ☐ Remo	ve Name U Other:	
	Price to Be Billed Upon Co	per hr. ompletion:\$
	_	
Engine Room Detailing/Painting		Yes No
□ Specny	Price to Be Billed Upon Co	5100.00 per III.
BOTTOM	Thee to be blilled Opoli Co	Jiipietioii.\$
Schedule Now – Bottom Needs to Be Blasted	In Fall to Dry Out Over Win	ter
Bottom Blasting & Barrier Coating	·····	Yes No
□ Sand Blast □ Soda Bla	ast \square Epoxy/Fill \square Barr	ier Coat →Quoted
ADDITIONAL WORK:		

Note: MATERIALS WILL BE BILLED SEPARATELY APPLICABLE TAXES APPLY

PLEASE COMPLETE FORM - SIGN AND RETURN

Owner's Name(s):		Street:
		Zip: E-Mail:
Home Number:		Cell Phone:
Boat Name:		Boat Location:
Boat Length:		Key Location:
Anticipated Launch Da	ate:	
Total of Services:	\$	
Take 10% Discount:	\$	(Paid in Full by October 15 th , 2014)
Sub Total:	\$	<u></u>
Fuel, Environmental, etc.		
Surcharges: 1.75%:	\$	
Payment in Full Amount:	\$	
Check #:		
Or Credit Card: Visa / Mas	ter Card #:	Exp. Date:
Billing Zip Code:	_ Three digit CVV2 #	e: (located on back of credit card)
AUTHORIZATION SIGNA	TURE:	Date:
	(For S & S Ma	arine to Charge Your Credit Card)
		ULES & CONDITIONS Attached To This y Before Signing. Please Contact Us With Any
SIGNED:		Date:
I Have Read And Hereby Agree To Above Be Performed. I Understand		ons Stated Herein And Request That The Work Indicated
and the first mean for many stand	That Service Work is Ferr	s med in Sequence of Accept
Office Use: Received:	// Initials	s: Work Order #:
A CORD		
A Dood		We Work With
	AII	Major Incurance
DO 222	All	Major Insurance
		Companies -
	And the second	

<u>TERMS</u>: Deposits will be applied to any open balances first. Any balance owed is due when bill is rendered. A 1.5% finance charge will be added to all accounts 30 days past due (18% per year) plus attorney's fees.

RETURN POLICY: Items may be returned within 30 days of purchase. Merchandise must be unused and in its original packaging. A 15% restocking fee will be charged for all electronics orders. Special and custom orders are nonrefundable. DISCLAIMER: Some services may need to be subcontracted through the marina where the boat is located, depending upon terms and conditions of your contract. These conditions may void discounts provided by S & S Marine, LLC. All rights are reserved to make changes at any time, without notice, to prices, specifications, and offerings. This offer may not be combined with other promotions.

GENERAL CONDITIONS AND YARD RULES: These rules may be amended, extended or repealed at any time without notice at the discretion of the Management. All repair orders given over the phone are binding to this contract.

- 1. LANDLORD reserves the right to assign dock space, but all efforts consistent with good business practices and the rights and desires of other Tenants will be exercised in an effort to assign dock space desired by the TENANT.
- 2. The LANDLORD reserves the right to lease or refuse to lease to person for any good or pertinent reason.
- 3. It is agreed between both parties that the TENANT shall not assign, transfer or permit the use of assigned space to any other party without written consent of the LANDLORD.
- 4. TENANT agrees that reasonable and customary use will be made of the docks and facilities covered hereby, and that no unnecessary wear and tear, disturbance, nuisance, rubbish or garbage will be permitted on the dock or premises, and that the TENANT will keep dock and premises covered hereby free and clear of gear, tackle and all other obstructions and further agrees to throw nothing, including treated and or untreated effluent or sewage from heads or holding tanks in the harbor or basin.
- 5. Any infraction of the rules and regulations contained herein or as posted in the office by the LANDLORD shall, at the option of the LANDLORD cancel this lease agreement upon ten (10) days notice and the TENANT shall remove his boat from the harbor and premises.
- 6. If TENANT desires to dock a boat other than the one described within said TENANT must first secure permission of the LANDLORD and pay any additional fees as applicable.
- 7. The use of Harbor or Marina electrical outlets for the operation of power tools, battery chargers, welders, air conditioners, heating units, etc. are prohibited except by special permission.
- 8. The LANDLORD cannot and does not guarantee the continuity of electrical service where provided.
- 9. The use of torches or open flame, inflammable or toxic removers, or any other hazardous equipment is prohibited.
- 10. The LANDLORD will not be responsible for delays in hauling, launching, winter lay-up or commissioning, occasioned by inclement weather or any other circumstances beyond its control.
- 11. A TENANT may work on his own boat if such work does not interfere with the rights, privileges and safety of other persons or property. The LANDLORD shall reserve the right to require any outside mechanic, craftsman or any other persons performing any work on TENANT'S boat while in or on the premises of LANDLORD to first provide LANDLORD or his yard manager with a standard certificate of workman's compensation and liability insurance coverage in the amount of 5 million dollars in order to protect the health, safety, welfare and property of other Tenants. Failure to meet these requirements would require that TENANT'S boat be removed from the premises of LANDLORD for repairs. Bottom painting sanding or work that will allow debris to fall to the ground must be protected by placing plastic sheets under the boat. This plastic must be disposed of on a daily basis; sand blasting or spray painting is prohibited.

 12. Rent on space is DUE AND PAYABLE per contract.
- 13. TENANT duly authorizes LANDLORD, its agents or employees to move and/or operate TENANT'S boat during the making of repairs or for normal marine operations solely at TENANT'S risk.
- 14. It is UNDERSTOOD AND AGREED that no boat is to be removed from its space unless and until all charges for space rental, service and/or materials have been paid in full.
- 15. TENANT AGREES THAT IN THE EVENT SUIT IS BROUGHT IN BEHALF OF THE LANDLORD AGAINST TENANT TO COLLECT AMOUNTS DUE OR TO BECOME DUE HEREUNDER, OR TO ENFORCE ANY APPROPRIATE MARITIME OR OTHER LIENS, THE TENANT SHALL PAY THE LANDLORD'S REASONABLE ATTORNEY FEES FOR SUCH SUIT OR COLLECTION PLUS COSTS AT PROVIDED BY LAW.
- 16. In the event TENANT fails to remove his boat and property from the space rented to TENANT at the termination of the space rental term as defined in contract of this agreement. LANDLORD may as its solo option (1) charge to TENANTS account rent daily on a prorated basis for each day or portion thereof the space is occupied; (2) avail itself of the remedies provided for in paragraph eighteen (18); and (3) avail itself of any other remedy available to LANDLORD under the law. 17. If TENANT becomes delinquent in rental payments, the LANDLORD shall have the right to take over the property of the TENANT and to secure the property to the space occupied, or to store it in any other location. Space made vacant by the removal of property of the TENANT may then be rented to another tenant at the discretion of the LANDLORD.
- 18. INSURANCE: TENANT agrees that he will keep the boat fully insured with complete marine insurance, including hull coverage and indemnity and/or liability insurance. THE LANDLORD DOES NOT CARRY INSURANCE covering the property of the TENANT. THE LANDLORD WILL NOT BE RESPONSIBLE for any injuries or property damage resulting, caused by, or growing out of the use of dock or harbor facilities; that the TENANT RELEASES AND DISCHARGES THE LANDLORD from any and all liability from loss, injury (including death), or damages to persons or property sustained while in or on the facilities of LANDLORD, including fire, theft, vandalism, windstorm, high or low waters, hail, rain, ice, collision or accident, or any other Act of God, whether said boat is being parked or hauled by an Agent of LANDLORD or not.
- 19. Operation of the boat shall be restricted to TENANT'S SIGNATORY TO THIS AGREEMENT unless otherwise specified IN WRITING herein.
 20. TENANT shall provide LANDLORD with a set of main door or hatch and ignition keys. The boat will be entered by LANDLORD only for the periodic inspection or for emergency service.
- 21. IN CASE OF AN EMERGENCY, as determined by LANDLORD, the LANDLORD shall be authorized to move the subject boat, if possible and practical to a safer area to protect the boat, property or general welfare if boat is unattended and TENANT cannot be reached. However, UNDER NO CIRCUMSTANCES is LANDLORD under any obligation to provide this service. Any costs incurred by LANDLORD shall be billed at the yard rate or as posted in the office. TENANT agrees to indemnity and hold harmless from any and all liability, loss or damage caused by or to the subject boat which may arise out of failure of the TENANT to move the boat, the inability of the LANDLORD to reach the TENANT, or by the movement of the boat by the LANDLORD. In general, the TENANT shall be solely responsible for any emergency measures.
- 22. DRY STORAGE SURVEY AND INSPECTION: The TENANT authorizes the LANDLORD to thoroughly survey the boat for fire hazards at hauling or prior to moving to dry storage. TENANT understands that this regulation is formulated, enforced and conducted solely for the protection for the TENANT. The promulgation and enforcement of those rules and regulations, the conducting of the survey, the failure to acquire or fully perform a survey with respect to other TENANT(S) will not subject the LANDLORD to any duty or liability to the TENANT with respect to fire or explosion prevention or detection in general, any survey will be solely at the discretion of the LANDLORD.
- 23. DRY STORAGE PROTECTIVE COVERING: The TENANT assumes full responsibility for providing adequate covering to protect the boat from any and all perils and for the proper maintenance of such covering while the boat is on or in the premises of the LANDLORD. If during windstorms a cover blows off a TENANT'S boat the LANDLORD will dispose of the cover at the expense of the TENANT.
- 24. REMOVAL OF PERSONAL PROPERTY: The TENANT should remove any personal property from the boat prior to dry storage. IT IS UNDERSTOOD AND AGREED THAT LANDLORD WILL NOT BE RESPONSIBLE FOR ANY ITEMS OF PERSONAL PROPERTY LEFT IN THE BOAT.
- 25. BOAT SINKING: In the event TENANT'S boat shall for any reason sink while berthed in a slip at dockside or while otherwise occupying marina waters used by customers of LANDLORD, LANDLORD may if TENANT cannot be contacted immediately and if said sunken boat constitutes a safety or water navigation hazard to other boaters, take immediate steps to raise and remove and/or repair said boat, all costs shall be at TENANT'S expense.
- 26. ENTIRE AGREEMENT: This agreement contains the entire understanding between the TENANT and the LANDLORD and no other representation or inducement, verbal or written, has been made which is not contained in this agreement. LANDLORD and TENANT agree that if any paragraph or provision violates the law and is unenforceable the rest of the contract will be valid.
- 27. Dinghies and rubber rafts must be stored on owner's boat, or on brackets secured to the side of the dock. Dock boxes must be no larger than 72" wide, 26" high and 26" deep. They must be white and made of fiberglass. Dock steps must be secured to the dock, white and made of fiberglass. Dock wheels and dock guards must be of Taylor made quality.
- 28, All trailers owned by the TENANT shall be stored in a designated area and locked by the TENANT with a key being left with the yard, and TENANT'S name painted or stenciled on the trailer. The yard is not responsible for damage or theft of trailers.